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agreement on all persons named in the complaint.

(d) Complaints shall not be filed later than 2 years from the time of the alleged access denial. If the complaint is filed later than 2 years from the time of the alleged access denial, the BSEE Director will not consider the complaint and the case will be closed.

§ 291.107 How do I answer a complaint?

- (a) If you have been served a complaint under §291.106, you must file an answer within 60 days of receiving the complaint. If you miss this deadline, BSEE may disregard your answer. We consider your answer to be filed when the BSEE Director receives it at the following address: Director, Bureau of Safety and Environmental Enforcement, Attention: Office of Policy Analysis, 1849 C Street, NW., Mail Stop 5438, Washington, DC 20240-0001.
- (b) For purposes of this paragraph, an answer means a comprehensive written brief stating the legal and factual basis refuting the allegations in the complaint, together with supporting material. You must:
- (1) Attach to your answer a copy of the complaint or reference the assigned BSEE docket number (you may obtain the docket number by calling the Office of Policy Analysis at (202) 208– 3530);
- (2) Explain in your answer why the action or inaction alleged in the complaint does not violate 43 U.S.C. 1334(e) or (f)(1)(A):
- (3) Include with your answer all documents in your possession or that you can otherwise obtain that support the facts in your answer including, but not limited to, contracts and any affidavits that may be necessary to support particular factual allegations; and
- (4) Provide a copy of your answer to all parties named in the complaint including the complainant. If you make a claim under §291.111 for confidentiality, serve the redacted copy and proposed form of a protective agreement to all parties named in the complaint, including the complainant.

§ 291.108 How do I pay the processing fee?

- (a) You must pay the processing fee electronically through Pay.Gov. The Pay.Gov Web site may be accessed through links on the BSEE Offshore Web site at: http://www.bsee.gov/offshore/homepage (on drop-down topic list) or directly through Pay.Gov at: https://www.pay.gov/paygov/.
- (b) You must include with the payment:
- (1) Your taxpayer identification number;
- (2) Your payor identification number, if applicable; and
- (3) The complaint caption, or any other applicable identification of the complaint you are filing.

§ 291.109 Can I ask for a fee waiver or a reduced processing fee?

- (a) BSEE may grant a fee waiver or fee reduction in extraordinary circumstances. You may request a waiver or reduction of your fee by:
- (1) Sending a written request to the BSEE Office of Policy Analysis when you file your complaint; and
- (2) Demonstrating in your request that you are unable to pay the fee or that payment of the full fee would impose an undue hardship upon you.
- (b) The BSEE Office of Policy Analysis will send you a written decision granting or denying your request for a fee waiver or a fee reduction.
- (1) If we grant your request for a fee reduction, you must pay the reduced processing fee within 30 days of the date you receive our decision.
- (2) If we deny your request, you must pay the entire processing fee within 30 days of the date you receive the decision.
- (3) BSEE's decision granting or denying a fee waiver or reduction is final for the Department.

§ 291.110 Who may BSEE require to produce information?

(a) BSEE may require any lessee, operator of a lease or unit, shipper, grantee, or transporter to provide information that BSEE believes is necessary to make a decision on whether open access or nondiscriminatory access was denied.